



Arizona Corporation Commission
Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 2/22/2017
Opinion Number: 2017 - 138973 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Demand/ Opposed **Closed Date:** 2/22/2017 2:25 PM

First Name: Nancy **Last Name:** Chaplin **Account Name:** Nancy Chaplin
Address: <<< REDACTED >>>
City: **State:** AZ **Zip Code:**
Home: <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

ADDITIONAL COMMENTS TO PREVIOUSLY DOCKETED OPINION

Arizona Corporation Commission

Feb.20,2017

DOCKETED

To: Arizona Corporation Commission

FEB 27 2017

From: Concerned ratepayer

DOCKETED BY
GP

Re: Docket No. E-01345A-16-0036

I feel with the current system, we have been able to keep our power usage under control, this not contributing to a strain on the power grid during high usage. And surely solar users are also keeping the usage down.

In the Feb.2, 2017 edition of the Republic, there was an article about APS's partnership with California and other states that is helping to keep costs down. APS said due to this program they were saving \$2 million dollars a month because they did not have to buy expensive power elsewhere. This program is called The Energy Imbalance Market.

With the savings this program is generating, I see absolutely no reason for a rate increase or adding a "demand" charge each month.

Most of us are senior citizens with fixed incomes. We try very hard to conserve by setting our thermostats higher and by using Off Peak hours religiously. These rate increases will cause some seniors to not use power during the critical summer months, which could be dangerous. Also, there is no way for us to figure out the highest use during peak times and make adjustments.

APS has absolutely no reason to raise rates at this time. With the savings of this Energy Imbalance Market, they are using the ratepayers to pad their pockets and salaries.

Most of us on Social Security got a .03% increase. What increases did the APS executives receive? I

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respectfully request that you deny the APS rate increase and the added Demand Charge.

Respectfully - Nancy Chaplin